LOS ANGELES COUNTY LIBRARY COMMISSION MEETING

DATE: Wednesday, July 19, 2017

TIME: 10:00 a.m. – 12:00 p.m.

PLACE: Library Headquarters

7400 E. Imperial Hwy. Downey, CA. 90242

A member(s) of the Library Commission has requested this meeting be accessed via video conference. Remote access will be available at the following:

La Crescenta Library Meeting Room 2809 Foothill Blvd. La Crescenta, CA 91214 (818) 248-5313 Lancaster Library Annadavis Meeting Room 601 W Lancaster Blvd Lancaster, CA 93534 (661) 948-5029

Malibu Library Meeting Room 23519 West Civic Center Way Malibu, CA 90265 (310) 456-6438

AGENDA

Welcome, Pledge of Allegiance and Roll Call

- 1. Approval of Minutes of meeting
 - May 10, 2017
- Announcements from Chair
 - Commendation (Herb Hatanaka)
- Announcements from County Library Director
 - Bullying / Hate Crimes Programming (Debbie Anderson / Jesse Lanz)
 - Quarterly Budget Report (Erika Bonilla)
- Commissioner Items/Comments
 - Election of Officers for 2017-18
 - Ad Hoc Committee Updates
- 5. Public Comments (limited to 3 minutes per speaker)
- 6. Adjourn

Upcoming Meetings: September 20, 2017 November 15, 2017





July 19, 2017 Library Commission Meeting Minutes Library Headquarters Satellite locations: La Crescenta, Lancaster, and Malibu Libraries

Welcome and Pledge of Allegiance

The meeting was called to order by Chair Corey Calaycay, who led all attendees in the Pledge of Allegiance.

Roll Call

Quorum was met.

Commissioners in Attendance – (15) Chair Corey Calaycay, Bob Archuleta, Jim Allen, Lisa Cleri Reale, Martha Arevalo, Vy Nguyen, David Lesser, Nancy Anderson Kuechle, Jay Chen, Joy Williams, Robert Pullen-Miles, Angelita Medina, Cynthia Sternquist, Laura Zahn Rosenthal, Herb Hatanaka

Commissioners Absent – (5) Sonny Santa Ines, Revé Gipson, Jim B. Clarke, Robert Gonzales, Waymon Roy

Library Staff in Attendance – (10) Skye Patrick, Yolanda de Ramus, Erika Bonilla, Allison Ortiz, Binh Le, Sydneka Moore, Barbara Custen, Pat McGee, Debbie Anderson, Jesse Lanz

Approval of Minutes

Commission approved May 2017 minutes.

Announcements from Chair Corey Calaycay

Commission commends Herb Hatanaka for his service.

Announcements from County Library Director

The Cisco Spark Board is an innovative, collaborative platform that addresses two items identified in the Library's Visioning Sessions: hybrid learning settings and interactive live streaming of events. It will be used for wireless presenting, video and audio conferencing, and digital whiteboarding and features a multi-touch screen, built-in microphones, and personal device connectivity. Libraries will be able to use whiteboarding features to teach





customers how to access digital resources, and video conferencing allows for distance learning. By eliminating transportation barriers, residents can be more effectively connected to County resources and have increased access to community and government meetings. Additionally, Spark Boards can increase the impact of programs by making the same event simultaneously accessible in different locations. Multiple libraries can participate in the same program, such as a job search workshop or yoga/Zumba class.

The numbers for May Amnesty are as follows: 326,195 fines forgiven; \$556,619.26 forgiven; 44,244 participants (15,153 minors); \$11.17 forgiven on average; \$49.30 forgiven for TTC users on average; 5.21% increase of returns; 681,761 items returned.

The Great Read Away allows patrons 21 and under to come into the library and read away their fines at a rate of \$5 per hour. An email blast was sent out to market the program on June 6, and 4,451 customers visited the Great Read Away site on that day.

The Hacienda Heights Library reopened on June 19. It features a state-of-the-art audiovisual system, kitchenette area, meeting room, dedicated teen room with computers, reader tables with power/USB charging, ADA improvements to restrooms and designated ADA compliant parking spaces, family restroom, and 8,936 more items in the collection.

75 of 87 community libraries have expanded their hours for an overall increase of 15,000 hours (8%). Through more efficient staffing models, expanded service hours are offered without an increase in operating cost.

iCount training was held for Community Library Managers and Section Heads on May 18. Around 200 attended. The speakers were Arnold Chandler of Forward Change Consulting and Jessi Harris and Ange Castellanos of Los Angeles LGBT Center and RISE project.

Binh Le has been appointed as Departmental Chief Information Officer (DCIO). Mr. Le started with the Library in 2014 and has been functioning as the Acting DCIO since October 2016. Mr. Le served at the City of Santa Monica Public Library for 15 yrs. The Commission had expressed interest in MakMo. The most updated schedule can be found online.

Staff Training Day will be held on August 3. The opening keynote speaker will be Miguel Figueroa, Head of the American Library Association Center for the Future of Libraries, and the closing keynote speaker will be Dr. Lawana Gladney, the Emotional Wellness Doctor.





A partnership with the Department of Mental Health has helped fund a number of programs. DMH has verbally committed \$500,000 to cover Reading Machine staff and the cost of Triple P (Positive Parenting Program). Additionally, Library is looking to secure roughly \$750,000 in funding from DMH for book kiosks. One will be placed in a housing facility for older adults, the other in a site for transition age youth.

The Library is continuing efforts to rebrand and send a cohesive message and image to customers. More updates will be provided in the future.

The Library Card Challenge was announced by President Obama in Spring 2015, with a goal to ensure that every K-12 student has a library card and access to the educational resources they need. Library is partnering with the Los Angeles County Office of Education, local governments, and the 62 school districts in LA County, and is looking to initiate efforts in October 2017. Special library cards will be ready in August for roll out in the fall. These cards will be fine free, be limited to three checkouts at a time, not require parental approval, allow access to databases at home but not public internet, and can be upgraded to full-use cards with parent permission.

Finally, Library is researching the possibility of hiring an Executive Director for the Library Foundation.

Bullying and Hate Crimes Programming Presentation

Debbie Anderson and Jesse Lanz presented on Library's Bullying and Hate Crimes programming.

Quarterly Budget Report

Assistant Director Erika Bonilla provided a Quarterly Budget Report.

Commissioner Comments

Commission elected officers for 2017-18.

Ad Hoc committees gave their respective updates.

Commission requested a future meeting at Hacienda Heights.

Commission requested an image of the Reading Machine vehicle and graphics. They also asked for a one-page summary of the program to give to potential funders/partners.





Addressing the White House Library Card Challenge, the Commission requested a list of school districts and superintendents to see if members can assist Library in getting into more schools.

At the Commission's request, Library Director Patrick will provide an update regarding the Foundation Executive Director at the next meeting.

Commission inquired what the Library is doing to prepare for the 2020 Census.

Public Comments

A patron expressed displeasure over staff conduct at the East Rancho Dominguez Library. She believes she was unfairly discriminated against and mistreated.

A second patron commented that Library staff needs additional training and resources for discrimination prevention.

The meeting was adjourned by Chair Calaycay.

Minutes Approved:	_ as submitted _ as amended	te: te:
Lisa Cleri Reale, Se Library Commission		